

The current administrator of the account is the only person that can assign his administrative rights. Here is the procedure to follow.



NB: If you do not have access to the administrator's email account, you will need to contact your company's technical department directly. The email resenting the password cannot be transmitted to any other email address.

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CHANGE OF ADMINISTRATOR

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Once logged into the administrator's account, from the tabs on the left of the screen, access the **Configuration Module**, **Contacts section**.

Click on the administrator's name at the top of the list in the panel on the right of the screen.

Click on the **Rights and access tab**, under the "Transfer my Admin Rights" section, select the name of the new administrator in the "I will transfer my admin rights to" line.

Assign the former administrator their new role (manager or user) and click on **Proceed** at the bottom of the page.

If desired, subsequently, you can change the role of the former administrator by accessing the **Configuration Module, Roles section**.

The account of the former administr can be archived by clicking on the Options menu, then on Archive	ator				
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