

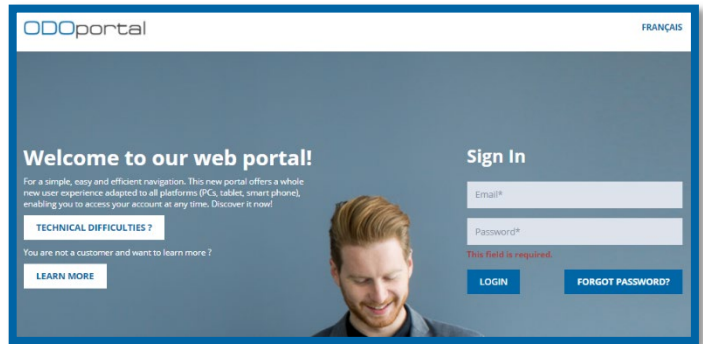
If you have forgotten your password, here is the procedure to follow.

From the website www.odotrack.com, click on **Log In** at the top of the page.

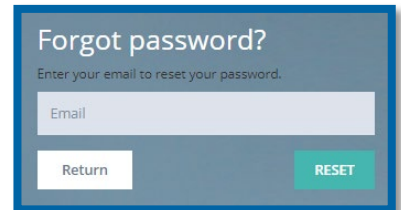


On the login page, click on **FORGOT PASSWORD?**.

NOTE: For security measures, it is your responsibility to manage or reset your password.



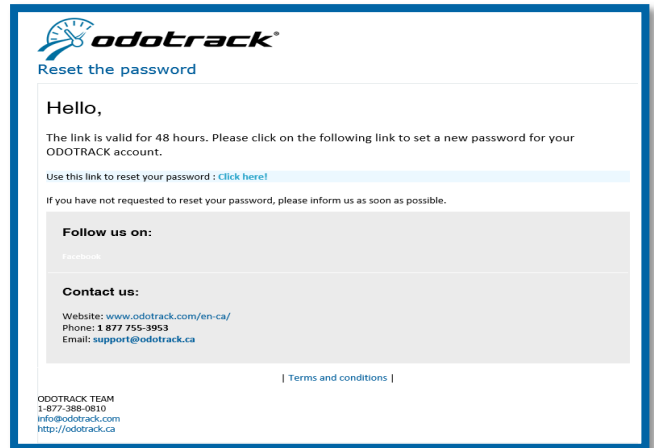
Enter your email address associated with the account and click on **RESET**.



You will receive an email with a link to reset your password. Click on the link.

If you did not receive the reset email, please check your Junk Email folder as the email you received may be there.

NOTE: The reset link will be valid for 48 hours only and can only be used once. If you do not perform the reset within this time or if you have already used the link, you will have to start the reset process again.



Enter your email address, create your new password according to the required criteria, confirm your new password, then click on **RESET**.

Password politic:

- The password must contain 7 to 25 alphanumeric characters (a-z, 0-9).
- The following characters are allowed: _ -
- The password must contain at least one uppercase and one lowercase letter.
- The password must contain at least one number.
- Spaces are not allowed.

